

Contact Details

Staffordshire County Flood Risk Team: Tel: 0300 111 8000

email: flood.team@staffordshire.gov.uk

Environment Agency Floodline: 0345 988 1188 or visit www.gov.uk/flood [including kitemark flood protection products]

Severn Trent Water: report online at www.stwater.co.uk or tel: 0800 783 4444

County Highways: Tel: 0300 111 8000 or report online at www.staffordshire.gov.uk

Sow and Penk Internal Drainage Board: 01302 337798
email: info@shiregroup-idbs.gov.uk

Stafford Borough Council Planning Department: 01785 619337
email: planning@staffordbc.gov.uk

Eccleshall Flood Action Group:
email: eccleshallfloodag@btinternet.com

National Flood Forum: www.floodforum.org.uk
tel: 01299 403 055

Eccleshall Flood Action Group Contacts

Deborah Hall	National Flood Forum	07874 282926
Chris Archer	Chairman	01785 850100
Kath Lynch	Secretary	07474 463906
Jeremy Pert	County and Borough Councillor	07740 924659
Tina Price	Parish Councillor	07968 506515

To find out more or to let us know of flooding that affects you, send an email to eccleshallfloodag@btinternet.com

Eccleshall Flood Action Group



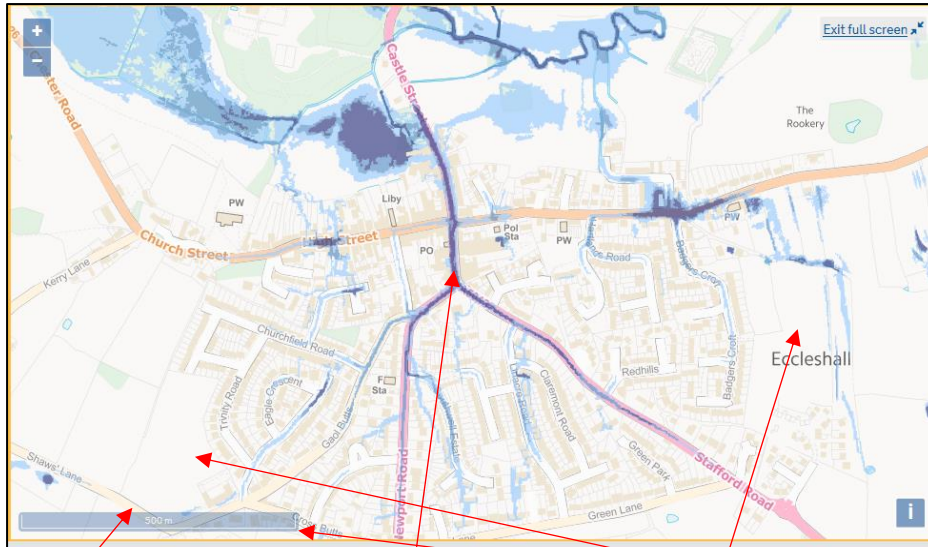
What is the Flood Action Group?

The Flood Action Group (F.A.G.) meets on a regular basis and is made up of local people with direct experience of flooding, it includes some Parish Councillors together with County and Borough Councillor, Jeremy Pert. It was set up with the help of the **National Flood Forum**, a national charity which is dedicated to supporting and representing communities and individuals at risk of flooding. Our multi-agency meetings allow the community to work in partnership with the flood risk management agencies and authorities to agree a way forward to alleviate flood risk and have a say in what will be done.

Which agencies are working with the F.A.G.?

We are working in partnership with the leading authorities for all types of flooding, meeting regularly with **Staffordshire County Council's Flood Risk Team**, the **Environment Agency**, **Severn Trent Water**, **County Highways** and **Sow and Penk Internal Drainage Board**. See back page for all contact details.

Map showing Eccleshall water flooding issues.



Staffordshire County Council to record gully locations and monitor silt levels.
What can you do to help?
 Report flooding on the highway and blocked or silted gullies to SCC at 0300 111 8000 or online to the SCC website and follow the link to 'report a problem'.

Investigate sewer capacity and surcharging problems in the town; Severn Trent Water to install monitors to enable accurate modelling of sewer network.
What can you do to help?
 Report flooding of sewers to Severn Trent Water Ltd. to either their Hotline on 0800 783 4444 or on-line to www.stwater.co.uk/in-my-area/report-a-problem/
 Only by reporting flooding to STW will the issue be given priority. Photographic evidence adds further impact.

Investigate the impact of new developments on the town's flooding issues.
What can you do to help?
 If possible, take photographs of the source of the problem reported to STW or SCC and pass copies to the FAG by email to eccleshallfloodag@btinternet.com or tel: 07474 463 906 giving location and time of the incident with any reference number obtained.

Investigate reasons for increased flooding of the River Sow upstream of the road bridge at A519.
What can you do to help?
 Report flooding of property to SCC Flood Risk Management team on 0300 111 8000
All reports will be treated confidentially, and not disclosed to insurance companies.

Investigate reasons for poor water quality in the River Sow.
What can you do to help?
 Report it! Only by reporting incidents (with photographic evidence where possible) will we get any priority to the water problems in Eccleshall.

REMEMBER:
 Tell us your stories of problems with flood, storm or foul water. Any information passed to the Flood Action Group will be dealt with in the strictest confidence. If possible, please provide photographic evidence with the date and time. Contact: Eccleshall Flood Action Group eccleshallfloodag@btinternet.com

